

look good feel better

product donation & gift bag  
process



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what you see...



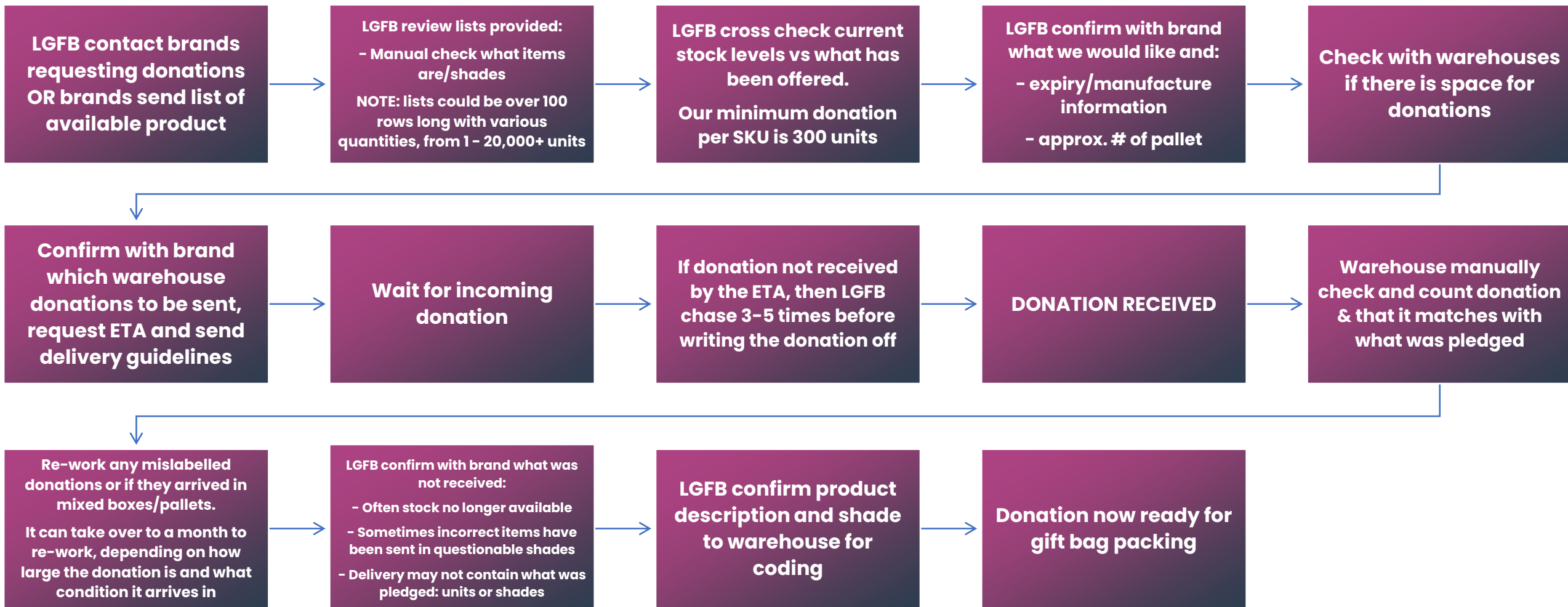
what we see...  
the process...



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# The Product Donation Process



This process can take anywhere from a week to eight+ months to complete therefore, we are working far in advance to source donations.



# Sample list of product offers we receive

SKU	Dest	Desc1	Desc2	Desc3	Quan
10105015101	SMK VOLUME MASCARA 01 TES	Product Discover	Testers	Testers Makeup	7
10105016101	SMK VOLUME MASCARA 02 TES	Product Discover	Testers	Testers Makeup	24
10105080101	SMK I.GLOW CHEEKPOWDER 01TES	Product Discover	Testers	Testers Makeup	10
10105083101	SMK I.GLOW CHEEKPOWDER 03TES	Product Discover	Testers	Testers Makeup	1
10105085101	SMK I.GLOW CHEEKPOWDER 05TES	Product Discover	Testers	Testers Makeup	5
10105086101	SMK I.GLOW CHEEKPOWDER 06TES	Product Discover	Testers	Testers Makeup	3
10105222101	SMU SS S-R DT CONCEALER 201 TES	Product Discover	Testers	Testers Makeup	9
10105224101	SMU SS S-R DT CONCEALER 203 TES	Product Discover	Testers	Testers Makeup	1
10105231101	SMU SS S-R DT CONCEALER 403 TES	Product Discover	Testers	Testers Makeup	1
10105232101	SMU SS S-R DT CONCEALER 501 TES	Product Discover	Testers	Testers Makeup	30
10105233101	SMU SS S-R DT CONCEALER 502 TES	Product Discover	Testers	Testers Makeup	1
10105234101	SMU SS S-R DT CONCEALER 503 TES	Product Discover	Testers	Testers Makeup	9
10105246101	SMU SS C G CONCEALER 101 TES	Product Discover	Testers	Testers Makeup	1
10105247101	SMU SS C G CONCEALER 102 TES	Product Discover	Testers	Testers Makeup	1
10105248101	SMU SS C G CONCEALER 103 TES	Product Discover	Testers	Testers Makeup	2
10105249101	SMU SS C G CONCEALER 201 TES	Product Discover	Testers	Testers Makeup	16
10105250101	SMU SS C G CONCEALER 202 TES	Product Discover	Testers	Testers Makeup	32
10105253101	SMU SS C G CONCEALER 302 TES	Product Discover	Testers	Testers Makeup	33
10105255101	SMU SS C G CONCEALER 304 TES	Product Discover	Testers	Testers Makeup	31
10105256101	SMU SS C G CONCEALER 401 TES	Product Discover	Testers	Testers Makeup	25
10105257101	SMU SS C G CONCEALER 402 TES	Product Discover	Testers	Testers Makeup	25
10105258101	SMU SS C G CONCEALER 403 TES	Product Discover	Testers	Testers Makeup	8
10105259101	SMU SS C G CONCEALER 501 TES	Product Discover	Testers	Testers Makeup	10
10105260101	SMU SS C G CONCEALER 502 TES	Product Discover	Testers	Testers Makeup	25
10105261101	SMU SS C G CONCEALER 503 TES	Product Discover	Testers	Testers Makeup	26
10105271101	SMU SS S-R FD 240 TES	Product Discover	Testers	Testers Makeup	46
10105274101	SMU SS S-R FD 310 TES	Product Discover	Testers	Testers Makeup	59
10105277101	SMU SS S-R FD 340 TES	Product Discover	Testers	Testers Makeup	90
10105278101	SMU SS S-R FD 350 TES	Product Discover	Testers	Testers Makeup	50
10105279101	SMU SS S-R FD 360 TES	Product Discover	Testers	Testers Makeup	73
10105280101	SMU SS S-R FD 410 TES	Product Discover	Testers	Testers Makeup	114
10105281101	SMU SS S-R FD 420 TES	Product Discover	Testers	Testers Makeup	127
10105293101	SMU SHIMMER GELGLOSS 02 TES	Product Discover	Testers	Testers Makeup	17
10105295101	SMU SHIMMER GELGLOSS 04 TES	Product Discover	Testers	Testers Makeup	18
10105296101	SMU SHIMMER GELGLOSS 07 TES	Product Discover	Testers	Testers Makeup	30
10106083000	CPB LIPSTICK N 1 TES	Product Discover	Testers	Testers Makeup	13
10106084000	CPB LIPSTICK N 2 TES	Product Discover	Testers	Testers Makeup	24
10106087000	CPB LIPSTICK N 5 TES	Product Discover	Testers	Testers Makeup	15
10106091000	CPB LIPSTICK N 9 TES	Product Discover	Testers	Testers Makeup	15
10106119000	CPB RADIANT LIP GLOSS 5 TES	Product Discover	Testers	Testers Makeup	24
10106123000	CPB RADIANT LIP GLOSS 7 TES	Product Discover	Testers	Testers Makeup	15
10106288000	SMK V GEL LIPSTICK 219TES	Product Discover	Testers	Testers Makeup	19
10106290000	SMK V GEL LIPSTICK 221TES	Product Discover	Testers	Testers Makeup	17
10106297000	SMK V GEL LIPSTICK 228TES	Product Discover	Testers	Testers Makeup	8
10106470000	CPB REFINED LIP LUMINIZER 1 TES	Product Discover	Testers	Testers Makeup	13
10106474000	CPB REFINED LIP LUMINIZER 5 TES	Product Discover	Testers	Testers Makeup	4
10106475000	CPB REFINED LIP LUMINIZER 6 TES	Product Discover	Testers	Testers Makeup	12
10106476000	CPB REFINED LIP LUMINIZER 7 TES	Product Discover	Testers	Testers Makeup	16
10106478000	CPB REFINED LIP LUMINIZER 9 TES	Product Discover	Testers	Testers Makeup	16
10106497000	GSC SPORTS BB COMPACT VO TES	Product Discover	Testers	Testers Sun care	90
10106513000	SMU SS S-R POWDER FD 110 TES	Product Discover	Testers	Testers Makeup	5
10106514000	SMU SS S-R POWDER FD 130 TES	Product Discover	Testers	Testers Makeup	1
10106515000	SMU SS S-R POWDER FD 150 TES	Product Discover	Testers	Testers Makeup	72

The list above was over 650 rows long

CODE	DESCRIPTION	TYPE	LGFB
80026982	OM MT CRM EYESHDW 10MIDNGHTBLU	Retail	95
80050779	P & L MASK SOS HYDRA 15ML	Retail	1000
80057065	LIP PERFECTOR 05 RETAIL 12ML	Retail	99
80062011	SUN CARE CREAM SPF 30 75ML	Retail	1000
80062017	SOFTENING MICELLAR WATER 100M	Retail	1000
80062019	CLEANSING MILK 100ML NOOUTCRTN	Retail	1000
80072872	ROLL-ON EYE DE-PUFFER 15ML	Retail	300
80073161	CALM ESS REST TRT OIL 30ML	Retail	300
00631000	S EAU DYNAMISANTE 500ML	Salon Size	50
01096300	TEST SPR RST DAY CRM SPF20 50M	Tester	162
80006634	TEST SELF TANNING MILK	Tester	70
80022290	TEST JOLI ROUGE BRILLANT 31	Tester	400
80022292	TEST JOLI ROUGE BRILLANT 32	Tester	200
80032942	TEST JOLI R VELVT 754V DEEPRED	Tester	100
80032971	TEST JOLI ROUGE BRILLANT 742S	Tester	100
80041840	TESTER JOLI ROUGE VELVET 756V	Tester	100
80044995	TEST MONO EYESHADOW 04 MN BLUE	Tester	150
80047152	TEST MONO EYESHDW GLITR 101 GD	Tester	105
80047154	TEST MONO EYESHDW GLITR 103 BL	Tester	238
80060683	TEST MONO EYESHADOW 08	Tester	314
80060953	TEST BRGHT PLUS SERUM 30ML	Tester	600

Based on the descriptions alone, LGFB work out what a product is, and the shade. Some are easier to work out than others.

The list below was over 900 rows long

SKU	Desc	Quantity
F1394083	AVON LS SUNBAKED RED 3.6 WECE	432
F1437630	NAIL FESTIVE SILVER 10ML ALL	992
F1437631	NAIL BRONZE OBSESSION 10ML ALL	908
F1437632	NAIL GOLDEN EXTRAVAGANZA 10ALL	15
F1437634	NAIL RED DIVA 10ML ALL	1201
F1457332	GEL SH NAIL BOUDOIR PINK 10ALL	64
F1457336	GEL SH NAIL TEA TIME 10ML ALL	78
F1454389	FROZEN G-SET RELABEL V1NG	363
F1336201	COL LINES LNR EMMA 1.1WE	2728
F1336208	COL LINES CAMILLA 1.1WE	800
F1337888	EYELINER BRUSH WEMEA	2187
F1347182	RAEYLYN STRAP SANDAL 37 BROWN	7
F1347183	RAEYLYN STRAP SANDAL 38 BROWN	10
F1347184	RAEYLYN STRAP SANDAL 39 BROWN	4
F1358461	AMARK PWD FUND NUDE 6G ALL	661
F1372484	JELLY SHEER ROSE GLOW 10 WECE	420
F1374745	WIDE LEG TROUSER 8 BLUE	87
F1374747	WIDE LEG TROUSER 12 BLUE	4
F1374749	WIDE LEG TROUSER 10 BLUE	227
F1377157	KATIE BANGLE +SW CRYSTALS PINK	12
F1377259	KATIE BANGLE +SW CRYSTALS GOLD	7
F1399116	LOVE CHARM SET	2032
F1399282	PRINTED LOUNGE DRESS SMALL	1308
F1399283	PRINTED LOUNGE DRESS MEDIUM	9
F1399301	YOU GROW GIRL PJ LARGE	1543
F1399694	OIL BURNER	3324
F1400140	SWEET ROSE FRAGRANCE OIL 10ML	951
F1400833	VANILLA BEAN JAR CANDLE LARGE	2624
F1401117	BE YOU HOODY SMALL BLACK	807
F1401118	BE YOU HOODY MEDIUM BLACK	1734
F1401583	LIPSTICK HOLDER KEYWING PINK	172
F1402079	LIPSY FLUFFY SLIDER M PINK	887
F1402080	LIPSY FLUFFY SLIDER L PINK	679
F1402196	BONITA BROOCH GIFTSET SILVER	8



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# Sample of donations we receive which require re-working

Each of these boxes will need to be manually re-worked to separate each product with the same barcode -referred as SKU (stock keeping unit).

Each product has a unique SKU which breaks down the product and the colour.

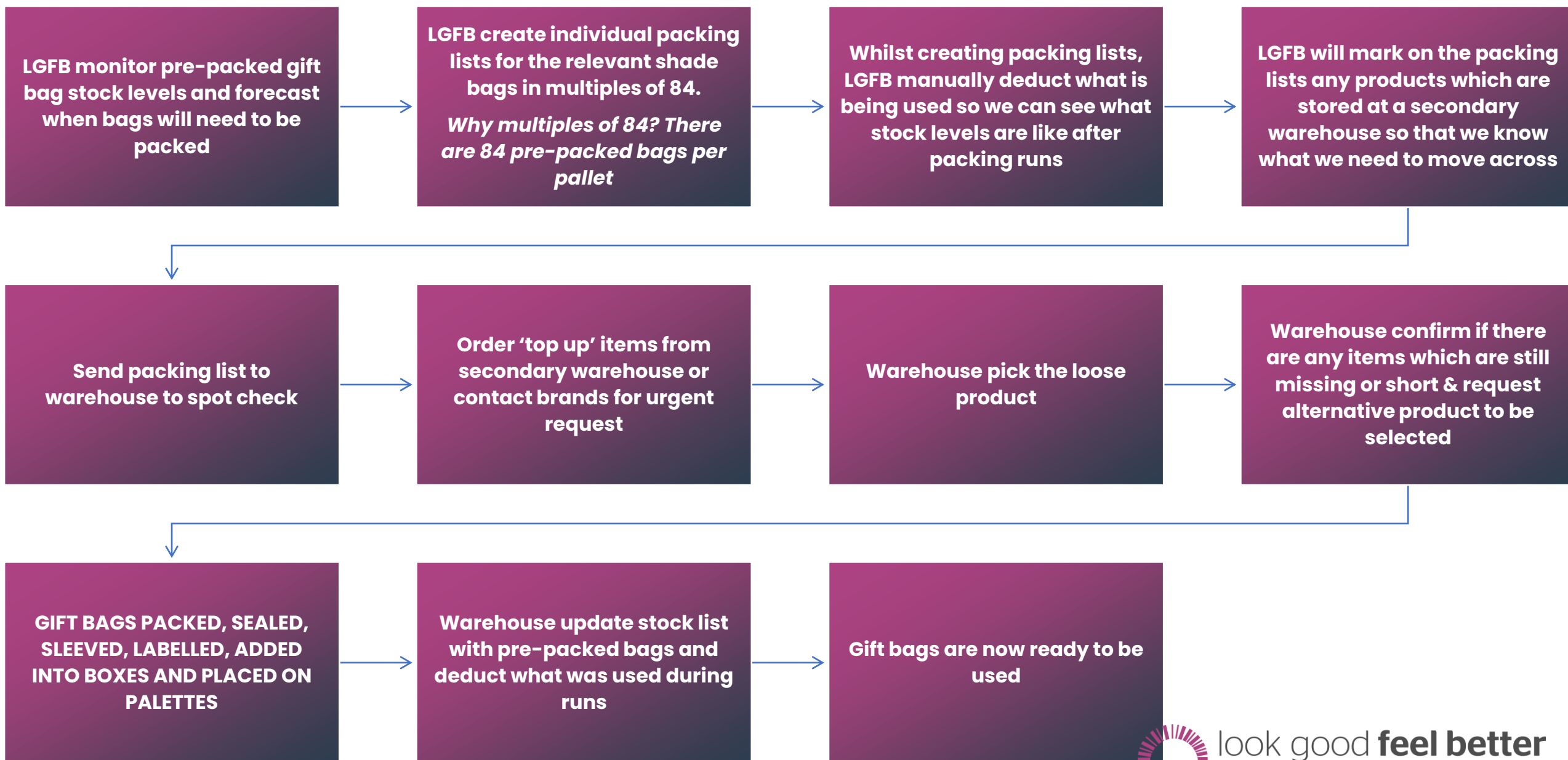
This process is completed by contract workers who will not be from "the industry".

The largest donation which LGFB ever received in one go was circa. 100,000 units and every single box looked like these examples.

**Why do donations arrive like this?** Various reasons such as trying to pack donations as quickly as possible to get them out of their warehouse / not reading donation guidelines / they are being donated to charity so it "doesn't matter" / lack of understanding of the implications that it has on LGFB etc.



# The Gift Bag Packing



This process can take between 2-8 weeks to complete.



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# Sample Packing List

We have 10 different gift bags which are put together by Coty:

1. Light\*
2. Medium\*
3. Medium/Dark
4. Dark
5. Extra Dark
6. Light TEEN
7. Medium TEEN
8. Dark TEEN
9. Extra Dark TEEN
10. Men's

\*fragrance free gift bags are also packed for Northern Ireland.

Each type of bag has packing lists put together in multiples of 84.

Each batch of gift bags are on their own pallets – packing runs are not mixed on pallets.

**Why?** If there is a packing error, ingredient issue etc then we need to be able to quickly identify which batch is affected and pull the entire pallet rather than searching through pallets for the relevant batch codes. This also means that we use the 'oldest' batches first. They are on continual rotation.

Product	Brand	Qty	Comments
Eye Make-up Remover	Boots No. 7 Beautiful Skin Eye Make-Up Remover	588	
Cleanser	L'Oreal Cleanser Micellar Water 400ml	588	
Toner	L'Oreal toner	588	
Moisturiser	Shiseido Giga Hydrating Rich Cream 1ml x3 PER BAG	1,764	X3 PER BAG
Foundation	YSL All Hours Foundation- B20 Ivory - MEDIUM	588	
Concealer	Nars Soft Matte Complete Concealer - Light 2.75 Cannelle Avon LIGHT ME UP CONCEALER TWO	264 324	2,192 to come from CPG
Eye Shadow	E.L.F Contouring Clay Eyeshadow Palet	588	1218 TO COME FROM CPG
Blusher	Morphe Blusher Palette - Pop Of Pink	588	
Eyebrow Product	Maybelline Brow Satin Duo - Medium Brown	588	
Eye Pencil	Blink Brow Bar Smokey Kajals Brown Lancome Eye Liner Brun 02 Chanel Stylo Yeux EyeWaterproof Liner - 943 Brun Agape	549 27 12	719 TO COME FROM CPG
Mascara	Shiseido Imperial Lash Mascara Ink - 01 Sumi Black	588	
Lip Liner	AVON COL LINES LINER BRYONY	588	11266 TO COME FROM CPG
Lipstick (Light/Med 1)	C.Y.O Lipstick - Sleep Over	588	
Lipstick (Light/Med 2)	Shiseido Modern Matte Powder Lipstick - 526 Kitten Heel	588	
Lip Gloss	Revlon UHD VINYL LIP POLISH ACT NATURAL	588	1000 TO COME FROM CPG
Lip Balm	Dr Paw Paw Origional	588	3000 TO COME FROM CPG
Fragrance	Mixed Womens Fragrance (MEZZ 07) Any Moschino	550 38	
Brush	Chanel EyeLiner Angle Brush	588	
Hand Sanitiser	Garnier Hand Sanitiser 100ml	588	
Other Material	LGFB Disclaimer Card LGFB black bag with pink logo and sleeves LGFB LEAFLET LGFB Workshop Guide	588 588 588 588	





## Gift bags being packed at Coty Bournemouth

Each of the gift bags are hand packed into toiletry bags on a production line in a "clean room". This is done by contract workers who will not be from "the industry".

Sometimes packing runs are completed throughout the night which is when we typically see packing errors.

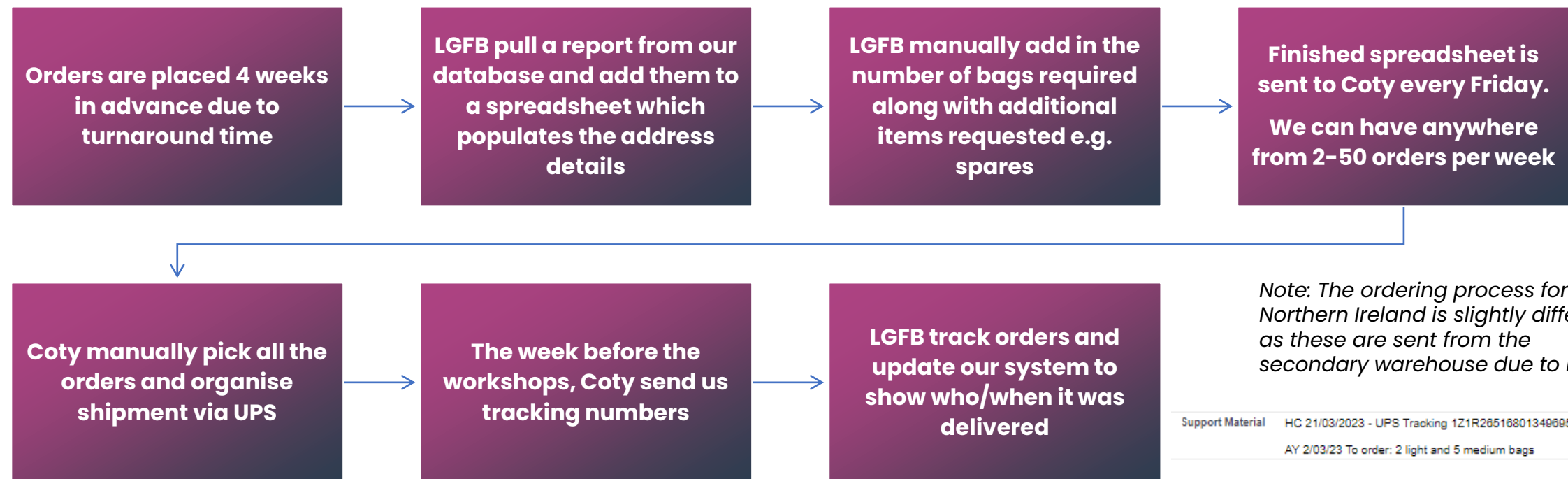


# The Final Product

- Gift bags are packed in batches of 7 bags per box
- There are 84 bags per pallet. These are stored at the warehouses on racks which are put up and taken down on forklifts



# The workshop ordering process



ORDER REF		WORKSHOP DATE	MENS	LIGHT	MEDIU M	NEW MED/D AR	DARK	EXTRA DAF	TEEN LIG	TEEN MEDIU M	TEEN DAF	TEEN EXTRA DAF	TOTAL	NOTES	SENT	NUMBER OF PARCE	TRACKING NUMBER
1	LGFB STORAGE KING		35	0	0	0	0	0	7	7	0	0	49		03-Apr	7	1Z1R26516801359657 / 1359666 / 1359675 / 1359684 / 1359693 / 1359700 / 1359719
2	Bishop Auckland 2023	17/04/2023	0	5	3	0	0	0	0	0	0	0	8		03-Apr	2	1Z1R26516801359728 / 1359737
3	Bude 2023	17/04/2023	0	3	3	0	0	0	0	0	0	0	6		03-Apr	1	1Z1R26516801359746
4	Burnley 2023	17/04/2023	0	5	3	0	0	0	0	0	0	0	8		03-Apr	2	1Z1R26516801359755 / 1359764
5	Glasgow 2023	17/04/2023	0	5	6	0	0	0	0	0	0	0	11	5 light foundations, 6 med	03-Apr	2	1Z1R26516801359773 / 1359782
6	Leeds 2023	17/04/2023	0	6	2	1	1	0	0	0	0	0	10		03-Apr	2	1Z1R26516801359791 / 1359808
7	Manchester Salford 2023	17/04/2023	0	14	2	0	0	0	0	0	0	0	16		03-Apr	3	1Z1R26516801359817 / 1359826 / 1359835
8	Newcastle 2023	17/04/2023	0	6	1	0	0	0	0	0	0	0	7		03-Apr	1	1Z1R26516801359844
9	Sunderland 2023	17/04/2023	0	3	2	0	0	0	0	0	0	0	5	5 x spare mascaras, 3 x me	03-Apr	1	1Z1R26516801359853
10	Chesterfield 2023	18/04/2023	0	0	18	0	1	0	0	0	0	0	19		03-Apr	3	1Z1R26516801359862 / 1359871 / 1359880
11	Derby 2023	18/04/2023	0	4	5	0	0	0	0	0	0	0	9		03-Apr	2	1Z1R26516801359899 / 1359906
12	Edinburgh 2023	18/04/2023	0	9	1	0	0	0	0	0	0	0	10		03-Apr	2	1Z1R26516801359915 / 1359924
13	London - St Georges 2023	18/04/2023	0	3	3	0	0	0	0	0	0	0	6		03-Apr	1	1Z1R26516801359933
14	Plymouth 2023	18/04/2023	2	4	2	0	2	0	0	0	0	0	10		03-Apr	2	1Z1R26516801359942 / 1359951
15	Barnstaple 2023	18/04/2023	0	3	1	0	0	0	0	0	0	0	4		03-Apr	1	1Z1R26516801359960
16	Bexhill 2023	19/04/2023	0	0	0	2	2	0	0	0	0	0	4	4 Foundations light and 4 m	03-Apr	1	1Z1R26516801359979
17	Enfield 2023	19/04/2023	0	3	1	1	1	0	0	0	0	0	6		03-Apr	1	1Z1R26516801359988
18	Hull 2023	19/04/2023	0	6	3	0	0	0	0	0	0	0	9		03-Apr	2	1Z1R26516801359997 / 1360001
19	Hybrid Blythe House - SE	19/04/2023	0	10	0	0	0	0	0	0	0	0	10		03-Apr	2	1Z1R26516801360010 / 1360029
20	Harrogate 2023	19/04/2023	0	7	5	0	0	0	0	0	0	0	12	New address	03-Apr	2	1Z1R26516801360038 / 1360047
21	Sawbridgeworth 2023	19/04/2023	0	5	6	0	1	1	0	0	0	0	13		03-Apr	2	1Z1R26516801360056 / 1360065
22	Stockton on Tees 2023	20/04/2023	0	8	3	2	2	0	0	0	0	0	15		03-Apr	3	1Z1R26516801360074 / 1360083 / 1360092
23	Worcester 2023	20/04/2023	0	10	0	0	0	1	0	0	0	0	11		03-Apr	2	1Z1R26516801360109 / 1360118
24	London - The Shard 2023	21/04/2023	0	5	5	1	1	1	0	0	0	0	13	NEW ADDRESS	03-Apr	2	1Z1R26516801360127 / 1360136
25	LGFB HEAD OFFICE		0	0	0	0	0	0	0	0	0	0	0	Dulcie's Extra Order	03-Apr	4	1Z1R26516801360145 / 1360154 / 1360163 / 1360172
			37	124	75	7	11	3	7	7	0	0	271			53	

Support Material HC 21/03/2023 - UPS Tracking 1Z1R26516801349695 - Signed by [REDACTED]  
AY 2/03/23 To order: 2 light and 5 medium bags

Your shipment  
1Z1R26516801349695  
Delivered On  
Monday, March 20 at 11:21 at Front desk

Delivered To  
ABERDEEN GB  
Received By:  
[REDACTED]  
[Proof of Delivery](#)

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## Stock Levels

Look Good Feel Better store in the region of 1,000 pallets across two warehouses:

- Coty, Bournemouth – DONATED
- CPG, Gosport – CHARGEABLE

We require in the region of 350,000 units of product each year to fulfil the gift bags.



# Sample Stock Lists

Across both stock lists there are over 500 lines which are categorised by skin tone and product type.

The sample lists below actually contain over 479,000 units which include empty toiletry bags, cardboard sleeves, leaflets, loose product and pre-packed gift bags.

Location	Product	Shade	Manufacturer	Description	Quantity	Number of units per c	Brand	Product Type	Shade	Material Code	Material Name	Qty Total
E01-01-A	Cleanser	All Bags	L'Oreal	L'Oreal Cleanser Micellar Water 400ml	1080		Clarins	Blusher	Light	LG-80051361	TEST JOLI BLUSH 01 CAKE HOLDER	200
E01-01-B	Cleanser	All Bags	L'Oreal	L'Oreal Cleanser Micellar Water 400ml	1080		Clarins	Blusher	Light/Medium	LG-80051362	TEST JOLI BLUSH 02 CAKE HOLDER	198
E01-01-C	Pre-packed Bags	Medium	LGFB	Pre-Packed Bags - Medium - FF	84	7	CYO	Blusher	Extra Dark	LG-6585442	CYO POWDER BLUSH UNFLT	386
E01-01-D	Pre-packed Bags	Light	LGFB	Pre-Packed Bags - Light - FF	84	7	CYO	Blusher	All - Teens	LG-8126666	CYO PIGMENT PNT CHAMPAGNE	58
E01-01-E	Pre-packed Bags	Medium	LGFB	Pre-Packed Bags - Medium - FF	84	7	ELF	Blusher	Dark/Extra Dark	LG-74139	Blush Palette Dark TESTER	935
E01-03-A	Pre-packed Bags	Light	LGFB	Pre-Packed Bags - Light - FF	84	7	Avon	Bronzer	Light/Medium	LG-AVONBRONZER	BRONZE POWDER SUNRISE SHUMMER	1034
E01-03-B	Hand Sanitiser	All Bags	Morphe	Morphe Antiseptic Hand Sanitiser 236ml	1560		Clarins	Brush	All	LG-80038826	TEST BLENDING BRUSH	75
E01-03-C	Pre-packed Bags	Extra Dark	LGFB	Pre-Packed Bags - Extra Dark - FF	84	7	Clarins	Cleanser	All	LG-59300	TEST WATER PURIFY 1-STEP CLNSR	430
E01-03-D	Pre-packed Bags	Medium	LGFB	Pre-Packed Bags - Medium - FF	84	7	Clarins	Cleanser	All	LG-80006436	TEST CLEANSING MILK DN 200ML	633
E01-03-E	Cleanser	All Bags	L'Oreal	L'Oreal Cleanser Micellar Water 400ml	1080		NO7	Cleanser	Men's	LG-66-80-690	No7 Men Sensitive Care Shave Gel 150ml	675
E01-05-A	Cleanser	All Bags	L'Oreal	L'Oreal Cleanser Micellar Water 400ml	1080		Avon	Concealer	Medium/Dark	LG-AVONCONCEAL3	LIGHT ME UP CONCEALER THREE	946
E01-05-B	Pre-packed Bags	Light	LGFB	Pre-Packed Bags - Light - FF	84	7	Avon	Concealer	Dark/Extra Dark	LG-AVONCONCEAL4	LIGHT ME UP CONCEALER FOUR	1266
E01-05-C	Pre-packed Bags	Extra Dark	LGFB	Pre-Packed Bags - Extra Dark - FF	81	7	Clarins	Concealer	Light	LG-80048642	TEST INSTANT CONCEALER 00	560
E01-05-D	Pre-packed Bags	Light	LGFB	Pre-Packed Bags - Light - FF	84	7	CYO	Concealer	Light	LG-6585671	CYO HIGH COV CONCEAL F	2729
E01-05-E	Pre-packed Bags	Mens	LGFB	Pre-Packed Bags - Mens	84	7	ELF	Concealer	Medium	LG-74158	BB FOUNDATION LV MED/DARK	1313
E01-07-A	Cleanser	All Bags	L'Oreal	L'Oreal Cleanser Micellar Water 400ml	1080		ELF	Concealer	Teens - Light	LG-74164	[TESTER] Under Eye Concealer & Highlight	1147
E01-07-B	Pre-packed Bags	Mens	LGFB	Pre-Packed Bags - Mens	84	7	ELF	Concealer	Medium/Dark	LG-74357	Flawless Concealer TAN WALNUT TESTER	518
E01-07-C	Pre-packed Bags	Mens	LGFB	Pre-Packed Bags - Mens	9	7	ELF	Concealer	Extra Dark	LG-74364	Flawless Concealer RICH EBONY	519
E01-07-D	Pre-packed Bags	Mens	LGFB	Pre-Packed Bags - Mens	84	7	LGFB	Empty Bags	Men's	LG-EMPTYBAGMEN	New! LGFB Empty Bags - Men	3770
E01-07-E	Cleanser	All Bags	L'Oreal	L'Oreal Cleanser Micellar Water 400ml	689		LGFB	Empty Bags	Women's / Teens	LG-EMPTYBAGWOMEN	New! LGFB Empty Bags - Women	10750
E01-09-B	Pre-packed Bags	Medium	LGFB	Pre-Packed Bags - Medium - FF	84	7	Elemis	Extra	All	LG-LGBODYSCRUB	Lime and Ginger Salt Glow Body Scrub	439
E01-09-C	Pre-packed Bags	Medium	LGFB	Pre-Packed Bags - Medium - FF	84	7	Gift bags	Extra	Misc	LG-NIGIFTBAG-LIGHT	Light Northern Ireland Gift Bags	130
E01-09-D	Pre-packed Bags	Teen Dark	LGFB	Pre-Packed Bags - Teen Dark - FF	4	7	Gift bags	Extra	Misc	LG-NIGIFTBAG-MED	Medium Northern Ireland Gift Bags	128
E01-09-E	Pre-packed Bags	Teen Extra Dark	LGFB	Pre-Packed Bags - Teen Extra Dark - FF	9	7	LGFB	Extra	All - Extra	LG- COTY MIRROR	Mirror	2328
E01-11-A	Pre-packed Bags	Light	LGFB	Pre-Packed Bags - Light - FF	84	7	Clarins	Eye Liner	Light/Medium	LG-80044980	TEST WATERPROOF EYE PENCIL 02	100
E01-11-C	Empty Bags	Womens	LGFB	LGFB Empty Bags - Women	762	50	Clarins	Eye Liner	Light/Medium	LG-80044984	TEST WATERPROOF EYE PENCIL 06	90
E01-11-D	Empty Bags	Womens	LGFB	LGFB Empty Bags - Women	1350	50	Avon	Eyebrow Product	Light/Medium	LG-AVBROW/BRWN	BROW LINER BROWN	1366
E01-11-E	Empty Bags	Womens	LGFB	LGFB Empty Bags - Women	1350	50	Avon	Eyebrow Product	Dark/Extra Dark	LG-AVONBROW/BLK	BROW LINER BLACK	1858
E01-13-A	Blusher	Womens	Morphe	Morphe Blusher Palette - Pop Of Pink	882	96	Avon	Eyebrow Product	Medium	LG-NV280319	Avon True Brow Dark Brown	139
E01-13-B	Empty Bags	Mens	LGFB	LGFB Empty Bags - Men	770	50	Avon	Eyebrow Product	Light	LG-NV300319	Avon True Brow Light Brown	29
E01-13-C	Hand Sanitiser	All Bags	Morphe	Morphe Antiseptic Hand Sanitiser 236ml	1560		Avon	Eyebrow Product	Light	LG-W/E300518	Mark Brow - Ash Blonde	656
E01-13-D	Powder	Light	Maybelline	Maybelline MATTE MAKER Powder NUJb 50 Sun Beige	3100	2	CYO	Eyebrow Product	Medium/Dark	LG-6621562	CYO BROW SCULPT PENCIL D	3511
E01-13-E	Pre-packed Bags	Light	LGFB	Pre-Packed Bags - Light - FF	84	7	CYO	Eyebrow Product	Medium	LG-6621597	CYO BROW KIT MD	2465
E01-15-D	Pre-packed Bags	Extra Dark	LGFB	Pre-Packed Bags - Extra Dark - FF	84	7	ELF	Eyebrow Product	Dark/Extra Dark	LG-84592	Jen Atkin Eyes Up Here Kit - Medium Deep	298
E01-15-E	Pre-packed Bags	Light	LGFB	Pre-Packed Bags - Light - FF	84	7	Maybelline	Eyebrow Product	Light	LG-B2454061	ES BROW SATIN DUO NU 01 DARK BLOND	3208
E01-17-A	Pre-packed Bags	Dark	LGFB	Pre-Packed Bags - Dark - FF	61	7	Maybelline	Eyebrow Product	Dark	LG-B3105701	ES BROW SATIN DUO NU 05 BLACK BROWN	1024
E01-17-B	Pre-packed Bags	Dark	LGFB	Pre-Packed Bags - Dark - FF	84	7	Clarins	Eyeshadow	Dark/Extra Dark	LG-80026997	TEST 4-COLOR EYESHADOW PALET 06	114
E01-17-C	Hand Sanitiser	All Bags	Morphe	Morphe Antiseptic Hand Sanitiser 236ml	1560		ELF	Eyeshadow	Dark/Extra Dark	LG-74215	e.l.f. Sculpting Silk Eyeshadow Berry Pl	360
E01-17-E	Make-Up Remover	All Bags	Boots No. 7	Boots No. 7 Beautiful Skin Eye Make-Up Remover	650	E01-07-E	ELF	Eyeshadow	Light/Medium	LG-74215	e.l.f. Make-Up Remover Berry Pl	360



# FAQ

**Why don't brands donate more?** Donations have changed hugely over the last 5 years. Brands used to be able to allocate stock to donate to LGFB which was written into their budget each year however this is now very unusual, for example the Clinique DDM. All product donations go through a lengthy process to sell as much as possible before it is donated to charity. LGFB typically are only offered SLOBS (slow moving and obsolete stock – testers, damaged packing, end of line etc). We must remember that brands are businesses and are there to make money.

**How many brands donate?** Approximately 21 companies, many with between 5-10+ individual brands underneath (for example the L'Oréal Group own over 30 brands). There are smaller companies who may only own one brand who also donate.

**What happens if you can't source a donation?** It will be removed from the gift bags, like the powder. We then work behind the scenes to accumulate an entire years' worth before we would add a product back in to the bags.

**Do brands donate out of date products?** The date which is sometime stamped on product packaging is a 'best before' date not an 'expiry' date. We say check that the product looks right, smells right and the texture is good even if it has a best before date. If the product has an egg timer with a date, this means the date that the product is 'best before' whereas if the symbol is an open jar with a number of months this means how long the product is recommended for use from the date when the product was first opened. Products will not have a 'date' stamped on them unless they have a lifespan of less than 30 months from being put on the market (not many fall into this category).

**How can a delivery be sent to the wrong venue?** Sometimes, but not often, our spreadsheet picks up the incorrect address. All addresses are also stored on the warehouses internal systems so they may accidentally enter in the wrong address if they start with the same letters or have similar names – e.g. **Kirkcaldy** / **Kilmarnock**.



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